

SERVICES & PRICING

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Backup & Recovery

Backup Disaster Recovery Solution*** **Hybrid File-Level Backup Solution**

Starting at \$249/month with \$399 installation

Starting at \$199/month with \$299 installation*

Estimated Recovery Time	1 hour	5-8 hours+**
Spare Server or Workstation Required for Recovery	-	Х
Local Backup Protection Against Ransomware	X	-
Cloud Backup Protection Against Ransomware	X	Χ
Ability to Backup Domain	X	-
Professionally Monitored 24/7 to Ensure Clean Backup	os X	Х
Daily Verification and Validation Emailed to Customer	Χ	-
Experienced Dental IT Support Staff to Assist with Troubleshooting and Recovery	X	X
HIPAA Compliance and Training Included	X	Х
Recommended Environment	Primary office with hosted databases onsite- -all PMS supported	Supported onsite PMS: EagleSoft & Dentrix only. Secondary satellite office or any office using cloud based PMS (Fuse, Ascend, Curve, Dentrix Enterprise), No 3D and the Windows domain is not critical
\$1,000 Backup Guarantee	X	-

^{*}Installation fee waived for current customers who convert to Cloud. External hard-drive required (approx. \$175).

^{***} RAID1 Server device required. Can be purchased from our third party vendor, financing available (approx \$1850).

	\$	Network Security Services						Monthly Fee (Per Computer)	
	tup Fee \$299	terprise-Leve Firewall Security Management	Enterprise- Level	Professionally Managed Windows Updates	Enterprise- Level HIPAA Compliance	Quarterly Hardware	Full Remote IT Service	Workstations	Servers
Q	White Glove Thick the	X	Х	Х	X	Х	X	\$59.99	\$129.99
5	Security Advantage Plan*	Χ	X	Χ	X	Χ		\$16.99	\$24.99

^{*}Minimum monthly charge \$145. VPN fee is additional. Firewall not included.

^{**} Varies based on data size, performance of client IT, access to a spare workstation or server & other factors.