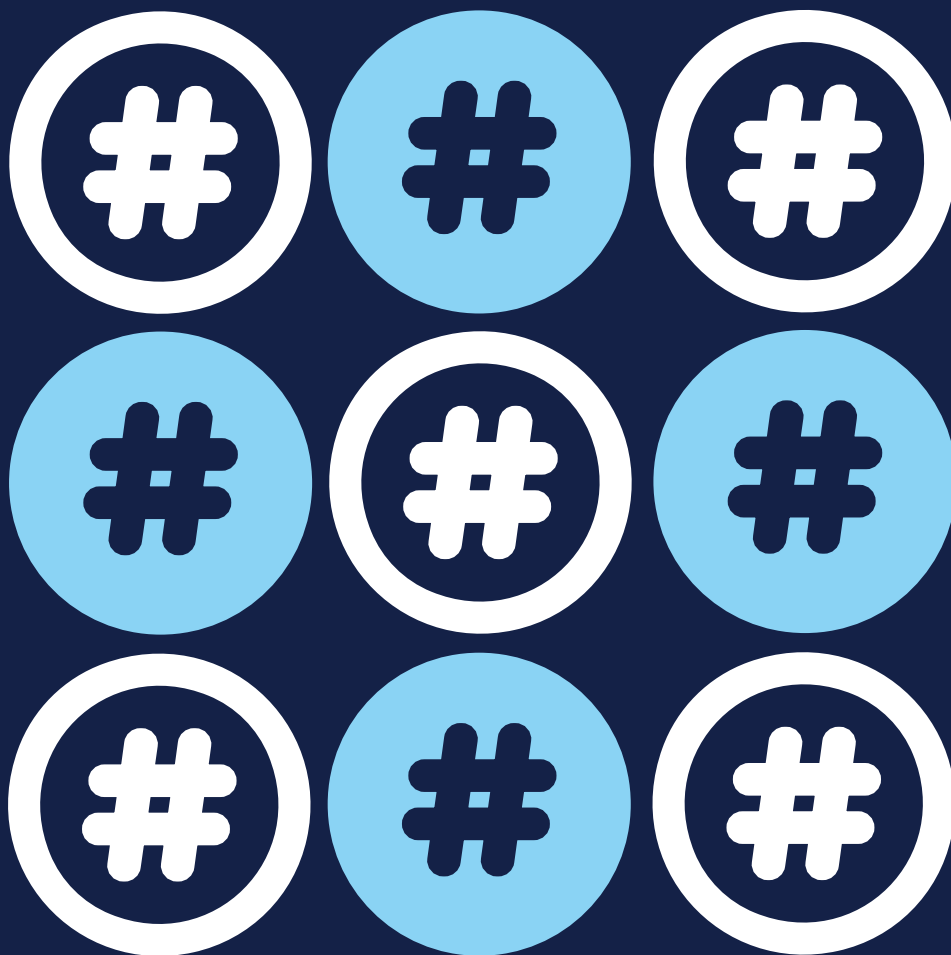# TELEDENTISTRY TOOLKIT
INSURANCE CODES

RevenueWell

Teledentistry Insurance Coding To Use In Your Practice

When adding a new service to your practice one of the first questions you should ask is: how will I get paid — what's reimbursable, what's FFS, and/or what's included in your membership program. Teledentistry is no different in this regard, though there are some nuances when it comes reimbursements.

There are two specific teledentistry CDT codes. When coding for teledentistry, it must be added alongside an Oral Evaluation or Case Management code. Teledentistry codes are sometimes considered administrative and not subject to reimbursement; however, in some instances, like the COVID-19 pandemic, these codes have been reimbursed.

Prior to beginning your teledentistry services, contact primary payers to ensure you're in compliance for any billing procedures. Beyond that, ensure that your management software is set up to bill and receive payment for teledentistry codes.

RevenueWell
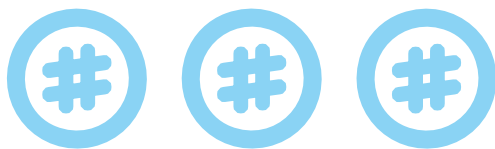
D9995

Teledentistry Synchronous

Real-time encounter, reported in addition to other procedures delivered to the patient on the date of service.

TELEDENTISTRY

D9996

Teledentistry - Asynchronous

Information stored and forwarded to dentist for subsequent review, reported in addition to other procedures delivered to the patient on the date of service.

TELEDENTISTRY

D0140

Limited Oral Evaluation - Problem Focused

Evaluation limited to a specific oral health problem or complaint. This may require interpretation of information acquired through additional diagnostic procedures.

ORAL EVALUATION

RevenueWell

D0170

Re-Evaluation - Limited, Problem Focused

Assessing the status of a previously existing condition. Code is related to trauma or follow-up evaluation for continuing issues.

ORAL EVALUATION

D0171

Re-Evaluation - Post-Operative Office Visit

Procedures include all necessary post-operative care and re-evaluations to evaluate healing and determine whether further observation is needed.

ORAL EVALUATION

D9992

Dental Case Management - Care

Helping patients coordinate oral care services across multiple providers & types, specialty treatment areas, health care settings & organizations, and payment systems.

CASE MANAGEMENT

RevenueWell

rw Virtual Office

Teledentistry For Your Practice

RevenueWell Virtual Office equips you with the tools needed to deliver teledentistry services from any location.

START NOW

HIPAA Compliant Patient Care

A secure video portal ensures you always deliver safe and efficient patient care

High Definition Virtual Visits

High quality video and audio help to provide a near, in-person experience

Easy Access to Patient Information

Remote access to your schedule provides you with complete patient records

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